CHAIN MAIL EXPRESS

LINX CARGO CARE GROUP

8 July 2021 - **Edition No.28**

Group CEO Update and getting to know Patrick Boocock

Today we held a live Q&A with Anthony and Patrick, giving us the opportunity to hear from Patrick for the first time and to also learn how the Group strategy is progressing so far this year.

Watch the recording by scanning the above QR code

POWERED BY PEOPLE

BUSINESS IMPROVEMENT

Autocare Services returns to our Group

Autocare has now officially returned to operating as part of LINX CCG and we welcome them back after a challenging few months during the Voluntary Administration (VA) process. Autocare returns to our Group with a new operating model that will bring stability to the business and help ensure ongoing viability for customers, suppliers and the Autocare team.

"Getting through the last five months has been an incredible effort from everyone. We have restructured our customer contracts in a sustainable way, providing security and tenure, and reduced our property footprint to align with our capacity. We have transitioned to an off-wharf operating model - ultimately creating a sustainable business. I could not be prouder of our Autocare people – it's been trying circumstances and it was their support, loyalty and commitment to the business that made this happen," said Autocare Services Executive General Manager, Simon Abela.

"The Autocare team should be very proud of what they have delivered, a viable business. Decisions made throughout the VA process were difficult, however have led to Autocare now being in a strong position for the future," said Group CEO, Anthony Jones.

"What is next now for Autocare is to focus on safe service delivery and operations, and looking ahead to how are we going to evolve," added Simon.

POWERED BY PEOPLE

CUSTOMER FIRST

C3 Australia finalises new contract

Pictured: C3 AUS Brisbane log yard, photo taken by Shannon Yanko

C3 Australia has recently signed a new 12-month contract for the Brisbane Log Marshalling site with our customer HQPlantations. Our C3 AUS and LINX Logistics teams will work together as they aim to export approximately 60,000 Jas of logs within the year for our customer. Overseeing these operations is C3 AUS Log Marshalling Manager – Brisbane QLD, Shannon Yanko.

Our teams will support our customer as they aim to grow the business into new export market opportunities in Korea, Vietnam and India, following the continued trade bans on timber exports into China.

Due to these trade bans, operations were suspended in October 2020. The operations resumed with a reduced workforce and volume in April 2021. Signing this new contract means we look forward to continuing our partnership with HQPlantations.

CHAIN MAIL EXPRESS

LINX CARGO CARE GROUP

LINXLEGENDS ⭐

ACT LIKE YOU OWN IT

Driven to get the best results for our customers and our business. We step up, take ownership, and deliver on what we promise, and we're proud of it.

Congratulations to Jake, Craig and Max from C3 NZ who have been awarded the 'Act Like You Own It' Award for continuously demonstrating our Company Value.

Jake Davies - C3 NZ Operations Supervisor, Masterton
After the business received multiple invoices for damage to vehicles, Jake identified that where they were being loaded was the source of the vehicles becoming damaged. This lead to discussions with our customer, solutions being made and reducing damage costs for the business.

Craig Allen - C3 NZ Operations Manager, Masterton
Over a four week period Craig increased rail wagon payload utilisation by 25%, reduced double handling from 100% to 25% in the Waingawa log yard and negotiated a new shift roster without the need of support. Craig continuously brings his positive energy to work, strengthening relationships with our customers and stakeholders.

Max Ritchie - C3 NZ Acting Supervisor, Steel Warehouse
Max jumped into the role of acting Supervisor when needed late last year with drive and enthusiasm. Throughout the Christmas period the team received unexpected volume from our customer NZ Steel, significantly increasing workload. Max and her team never missed a shipment due to her dedication and drive to deliver for our customer.

WE ARE ONE

PEOPLE & CULTURE

NAIDOC Week 4 - 11 July 2021

NAIDOC Week celebrates the history, culture and achievements of Aboriginal and Torres Strait Islander peoples across Australia.

We take this time to reflect on and learn about our country's history and to support the Aboriginal and Torres Strait Islander peoples within our community.

We acknowledge their spiritual, emotional and cultural connection to Australia and pay our respects to Elders, past, present and future.

HOME SAFELY, EVERY DAY

BUSINESS IMPROVEMENT

C3 NZ opens new checkpoint at Port Nelson

Our new checkpoint facility at Port Nelson officially opened its doors in June. The new facility spans more than 1,000 square metres and features three covered checkpoint lanes with C3's COM3TS technology, new AS/NZS 1657 compliant scaling ramps for fall from height protection, a workshop, checkpoint office, staff facilities and a main office.

"We have around 70 people working at this site, all of whom play a crucial role in keeping our customers' export logs moving. This new checkpoint and its great facilities will go a long way in helping C3 to continue to safely deliver an uninterrupted and efficient service for our customers," said C3 Limited and Pedersen Group COO, Gavin Hudson.

This new facility provides a safer and more efficient working environment for our people and caters for anticipated export growth.

WE ARE ONE

Around LINX CCG

Two of our LINX locomotives spotted on their way to Kelso, NSW

Photograph taken by Aussie Transport Photography

If you would like to contribute a photo of your site for consideration, please send to **chainmail@linxcc.com.au** or post your image on **Yammer.**

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