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## A message from Group CEO, Anthony Jones



Hi everyone and welcome to the October edition of ChainMail Express. To think that we are less than three months away from the end of the year is unbelievable. This year has been a tough and challenging year on many fronts and as we turned into the new decade, none of us could have foreseen the impacts that were around the corner. To say I am proud of every one of our employees is an understatement. The resilience, commitment and resolve you have all shown to adapt and conquer the new normal through COVID-19 has been amazing. Keeping our business COVID free is all down to you and your commitment. Off the back of this, we have been able to continue to serve our customer base and deliver for them without dropping the ball. Thank you all for your commitment to LINX CCG and your fellow workmates and customers.

**Safety** – we continue to see great improvements across our safety metrics from improved lead statistics, audit scores and tactical deployment rollout, and HRI & SSI reductions. However, my disappointment is we still continue to injure far too many of our people. We are focused on improving this and have plans in place to turn the trend. Please remember the most important job you have each day is to go Home Safely, Every Day. If it's not safe, don't do it.



**Financial** – COVID-19 is an ongoing significant bump in the road for many of our businesses. The Australian and New Zealand Government stimulus we received across the Group definitely assisted us navigating the initial impacts of COVID-19. The majority of this government funding has now finished for our businesses and we only have C3 Australia that is eligible and now receiving Job Keeper 2.0. We are seeing patchy results across the Group and still a significant depression against our budgets and business plan. The next six months will be extremely important for us as a Group and more broadly the Australian and New Zealand economies. Key factors to watch will be the second waves occurring globally and closer to home, Victoria's recovery and release from Stage 4 Lockdown - which I know we all hope are not too far away.

**Looking to the future** – we have recently undertaken our strategy review and budget setting process and I am pleased to say the strategy and project pipeline are looking very healthy. We have some significant projects that are progressing and on the cusp of delivery, I hope in the coming months to be able to share some extremely positive news in the space. I am due to present the strategy and five-year plan to our Board on 22 October. Following Board approval, we'll share this across the Group and begin our path forward.

Once again, thank you for your commitment and resilience to help our Group sustainably through this tough period, stay safe.

Kind regards  
Anthony



POWERED BY PEOPLE



## C3 AUS & LINK PS collaborative milestone

C3 Australia, LINX Port Services and our customer HQPlantations, have successfully and safely loaded our 100th ship at Gladstone Port, QLD, marking the successful export of more than 3.15 million tonnes of logs. We've proudly worked closely with HQPlantations since April 2015 and have achieved this milestone after five years of hard work in Gladstone following Cyclone Marcia.

Our teams celebrated their joint achievement with a BBQ and commemorative cake.





HOME SAFELY, EVERY DAY



POWERED BY PEOPLE

## C3 in Portland, VIC receives new equipment thanks to Portland Precision Engineering

Our C3 teams in Portland, Victoria have recently installed custom products from Portland Precision Engineering.



New flail trays at the In-Field Chipping sites aid in enhancing processes to ensure the quality of the product produced from our wood chipping operations is maintained.



The new unstrapping station at the Canal Court Log Marshalling Site will provide additional safety assurance to our drivers when unstrapping their load and the overhead rails protect from any loose or broken logs falling off the bay.

## C3 Burnie TAS receives equipment for their new contract



Recently our C3 Australia team at our new depot in Burnie, Tasmania received their very first piece of equipment, a John Deere Harvester.

Over the coming weeks the team will receive additional harvesters and forwarders to support the commencement of the new harvesting contract with Forico on 2 November. Throughout December new haulage equipment will arrive for use from January 2021 onwards.

The new team is headed by C3 Regional Manager Tasmania, Pete Botha and recruitment is currently underway to fill the team.

C3 Australia are looking forward to welcoming new team members and to working with our customer Forico.



BE BRAVE, BE BOLD



Pictured left to right: Roi Rangi (C3 Trainer); Charles Bidois; Vaughn Rasmussen; Sonny Te Kaawa; Mike McKenzie; Dion Young; David Holloway; Linda Pivac; Brent Ericksen (C3 Trainer); and Jeremy Christmas (C3 Training Manager).

## New Zealand Port Operations Graduates

In 2018 the New Zealand Certificate in Port Operations was added to the Qualifications Framework. C3 New Zealand has strongly supported this qualification, which consolidates and broadens their knowledge of the port industry.

Congratulations to our 12 latest graduates, acknowledged at a morning tea at the office in Tauranga, attended by the C3 Senior Management Team, other leaders and work colleagues.

COO C3 New Zealand and Pedersen Group, Gavin Hudson presented the certificates to the graduates. Gavin commended them for their considerable efforts to achieve this qualification and thanked the trainers, leaders and work colleagues who supported and encouraged them throughout their studies.

We're proud of this achievement to now have 31 successful graduates and another 72

employees working towards this qualification, representing more than half the industry's graduates.

Congratulations to the latest graduates:

- **C3 Sulphur Point Terminal and Cranes:** Greg Marsh, Bryan Meyer, Dion Young, Nathan Church, Charles Bidois, Sonny Te Kaawa (crane drivers); and Kevin Knudsen (straddle operator).
- **C3 Mount Stevedoring:** David Holloway, Rosemarie Butler (stevedores)
- **C3 Mount General:** Vaughn Rasmussen (plant operator)
- **C3 Bulk Store:** Mike McKenzie (supervisor)
- **C3 Mount Logs:** Linda Pivac (plant operator)



Wayne Alpen presenting the team with their awards. Left to right - Bill Alpen, Vanessa Williams, Torren Allen and Wayne Alpen.



## Griffith Line Haul Team

The Griffith Linehaul Management Team in LINX Logistics were recent recipients of LINXLegends awards for their commitment to *Home Safely, Every Day* for their effort in keeping their drivers safe during the COVID-19 pandemic.

The Government border crossing requirements for our heavy vehicles, particularly for SA, Victoria and Queensland, have been challenging with constant changes applied, often with very little notice. The team has risen admirably to these challenges and complied with all requirements, including applying for border permits and COVID testing of drivers.

Congratulations to Bill Alpen, Vanessa Williams and Torren Allen for their efforts during this challenging time.

## Shauna Straney - LINX

Shauna Straney has received a LINXLegends award for her commitment to *Home Safely, Every Day*.

Congratulations and thank you Shauna for your hard work and dedication.



## GeelongPort and Spirit of Tasmania update

Recently, the Spirit of Tasmania conducted part of a trial run in preparation for it's move to Geelong from 2022.

GeelongPort are developing a new 12-hectare passenger and freight terminal to be located at Corio Quay Geelong for the Spirit of Tasmania to call home.

The team is looking forward to seeing the many opportunities this move will bring for Geelong and the broader region.

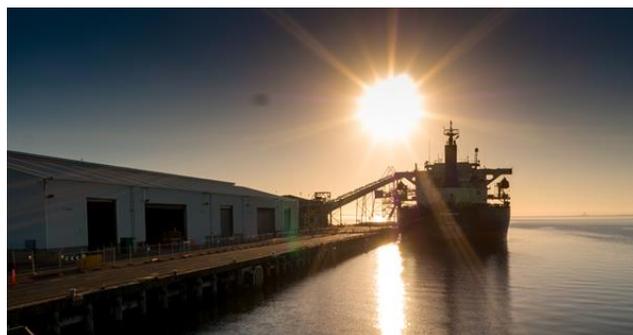


## Around LINX CCG

Our operational teams experience some of nature's simple, beautiful moments. Check out these great snaps:



## Pedersen Group's Kawerau Site in New Zealand



## GeelongPort in VIC



## Albany Bulk Handling in WA



## Get social with LINX Cargo Care Group

Social media provides an amazing opportunity to connect with external customers and a variety of audiences. Did you know that LINX CCG has a presence on Facebook, LinkedIn & Twitter?

Search for LINX Cargo Care Group and follow/like us to stay up to date with what's happening around the Group.





## Connect with us

Do you have news to share?



Email

[chainmail@linxcc.com.au](mailto:chainmail@linxcc.com.au)

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