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Recognising Ingleburn, Autocare

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Ultimate LINXLegends

Wellbeing Conversations



POWERED BY PEOPLE



Recognising Autocare's Ingleburn team

As you may be aware, Autocare Services has made the difficult decision to consolidate its NSW operational footprint, exiting operations at our Ingleburn site from 30 September.

For more than 24 years, our team at Ingleburn has had a proud history of supplying finished vehicle logistics for our customers. During that time, we've had some employees who have been with us for many years and we'd like to acknowledge the following for their dedication to Autocare:



- **30+ years** – Gregory Francis
- **25+ years** – Anthony Kulmar
- **20+ years** – Geoffrey Keogh, Noel Brown
- **15+ years** – Brett Ross, Cirilo Arellano, Corrine Roach, Joanne Skaife and Mark Rashleigh.



Gregory Francis

Anthony Kulmar

Geoffrey Keogh

Noel Brown

Unfortunately, some of the team of 30 will be leaving the business in two weeks and some will take on positions at the Dapto site an hour away. During this disruption, we're so proud of our people and their commitment and focus on continuing to safely deliver services, operating the transport hub 24/7, the same way they always have for the last 24 years.

The Ingleburn team has achieved many great things to be proud of including:

- Being the second Autocare site in Australia to be accredited to OHSAS18001 safety standards.
- Scoring 100% on multiple client audits.
- Successfully operating as an interstate transport hub.

- Supporting the Sydney Motor Show for many years.
- Growing storage to 11,500 vehicles at various points in time.

Over the years, our people at Ingleburn have evolved to meet changing customer needs, reliably and efficiently serving major national customers and providing rectification services.

We would like to thank and acknowledge our Ingleburn team for all their efforts and commitment to Autocare's various business achievements since 1996. For those moving on, thank you for your service and those re-locating to Dapto, thank you for continuing your career with our business.



GeelongPort environment update

GeelongPort is proud to become the first port in Australia to make the voluntary commitment to reduce greenhouse gas emissions as part of the Science Based Targets initiative.

We have committed to a target consistent with reductions required to keep warming to 1.5 °C. This includes reducing direct and indirect emissions by 50% by 2030 and to monitor and reduce indirect value chain emissions.

These targets are directly linked to the outcomes and objectives in GeelongPort’s Environment Strategy and will help them achieve their environmental vision, “To be Australia’s most environmentally sustainable bulk port.”



BlueScope and LINX, a successful business partnership

For more than 18 years, our LINX teams across Australia and New Zealand have been working hard to support our customer BlueScope Steel by providing innovative and efficient stevedoring and warehouse solutions.

Customer focused solutions have ranged from equipment innovation for handling BlueScope's variety of inbound and outbound cargoes, to implementing Virtual Reality Safety Training to enhance safety on sites.

Collectively there have been many achievements, read the case study to learn more.



BlueScope Steel and LINX A Successful Business Partnership

March 2020



BlueScope Steel Limited

BlueScope Steel Limited is a part of the wider BlueScope organisation and is the leading steel company in Australia and New Zealand, supplying a large percentage of all flat steel products sold in these markets.

BlueScope is a global leader in premium branded coated and painted steel products – the third largest manufacturer of painted and coated steel products globally. Operating over 100 facilities in 18 countries across the Asia Pacific Region.

Customer partnership



In 2002, BlueScope Steel Ltd (BSL) originally engaged LINX, part of LINX Cargo Care Group (LINX CCG), for stevedoring at the Port Kembla and Westernport sites in Australia and in Tauranga, New Zealand. The agreement originally included steel product stevedoring (up two million tonnes of coil, slab, plate) on and off shipping vessels. Our long-standing, highly valued partnership with BSL continues to evolve and strengthen across the Group as new opportunities and market needs arise. We work closely together to manage changes in market needs, product demands and service requirements.

Our approach



Common ideologies regarding culture and safety means we truly understand how best to help BSL from all perspectives. We conduct Quarterly Review meetings to share information and develop and execute joint initiatives e.g. safety campaigns.

Being a partner with BSL has provided mutually beneficial outcomes for each business and the industry. We take on challenges and provide innovative solutions for BSL to structure outcomes that are safe and commercially positive.



“Being a partner with BSL has provided mutually beneficial outcomes for each business and the industry. We take on challenges and provide solutions for BSL where we can improve outcomes that are safe, innovative and commercially positive.”

~ Tony Gregory, National Customer Manager – LINX Port Services

Due to our expansive Group footprint, BSL leverages additional services at other locations to meet their market demands. With BSL, LINX and the wider LINX CCG has created a long-lasting and beneficial customer relationship, open and transparent in all our dealings and interactions.

We're proud to secure each new contract or agreement extension with BSL based on our merit and the way we continue to operate to a world class standard each year. We've remained BSL's reliable and trustworthy partner over the years due to our service delivery, flexibility, agility and our commitment to enhancing our customer's experience.

LINX continues to provide positive outcomes for BSL and invests in quality plant and equipment for the sustainability and efficiency of our service delivery. Equipment such as a mobile harbour crane and a heavy forklift fleet have ensured we maintain delivery of world class logistics services. More recently, BSL provided LINX with the challenge to provide a solution for their bulk cargo handling, specifically scrap steel and inbound bulk cargoes like coal and dolomite.

The outcome

LINX researched these challenges thoroughly and provided a successful outcome in response to the challenge with specialised, imported steel grabs for the scrap steel and then prototype mobile bulk cargo hoppers for the bulk products. The result was a successful service delivery outcome, taking significant pressure off BSL's berth capacity issues.

The future

We are committed to working together with BSL for many more years to come and remain focused on delivering innovative service solutions. The alignment of our cultures and business processes continues to deliver a stable fit for the part our companies play together in connecting Australia and New Zealand's supply chain, one move at a time.



“LINX's ongoing commitment to safety and their innovative approach to new opportunities delivers value, service and trust.”

~ Peter Fitsioris – Manager Marine Logistics, BlueScope Australia and New Zealand

Recent highlights



Commenced scrap shred steel operations in 2019

Utilises specialised electrohydraulic orange peel grabs and an Australia-first powering system.



NSW EPA-endorsed scrap steel discharge process

This innovative solution delivered BSL positive outcomes



BSL supports LINX CCG's innovative Virtual Reality Safety Training Platform

BSL operators trained to increase safety awareness and understanding via virtual immersion.



We partnered with equipment supplier for prototype bulk handling hoppers

Trials were successful and future implementation being explored

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C3 Australia and Arbre Forest Industries

Autocare Services and Hyundai (Glovis Australia)

To support our new forestry contract in Tasmania, C3 Australia has recently joined forces with Arbre Forest Industries.

Arbre Forest Industries is a not-for-profit organisation aimed at building and supporting the Tasmanian forestry sector by promoting training and careers within the industry.

We are pleased that this industry presence will help us foster local employment opportunities and contribute to the local communities.

In partnership with Glovis Australia, Autocare Services is now able to now provide our customer Hyundai with a national, one stop logistics service through the addition of on-wharf vehicle processing and transportation to dealers around Australia.

Through on-wharf processing facilities at Fisherman Islands, QLD, Port Kembla, NSW, Webb Dock, VIC and Outer Harbor, SA, to streamline the service, Autocare now provide Hyundai and their dealers with enhanced visibility, reduced lead times and ultimately an overall improved service experience.

Hyundai has commended the successful service that Autocare Services have been providing and we could not be prouder of the efforts our people are putting towards our customer's experience.



Richard Knapp - Pedersen NZ

In December 2019, HR Manager - Pedersen Group, Richard Knapp was nominated for demonstrating the We Are One value when he assisted the C3 New Zealand team with a complex Collective Agreement negotiation.

Although Richard's role does not extend to C3, he willingly assisted to achieve a good outcome for all parties.

Richard celebrated his award at a team lunch with some of his Pedersen Group colleagues.

Congratulations to Richard and thank you for stepping up to help your C3 teammates.



Dean (left) being presented with his award by General Manager - Logisitcs, C3 NZ, David Wakelin.

Dean Horsburgh - C3 NZ

Logistics Account Manager - C3 NZ, Dean Horsburgh celebrated being awarded an Ultimate LINXLegend at a lunchtime BBQ with the Tauranga based Shed 16 team.

Dean was nominated in January 2020 for achieving a 38% decrease (from the previous year) in reportable incidents, demonstrating the ongoing safety focus within the Shed 16 team who operate in a challenging, high inventory environment. The customer also acknowledged this achievement during their annual safety review.

Congratulations Dean, thank you for prioritising safety and providing exceptional service delivery for our customers.



Albany Bulk Handling safety training

Albany Bulk Handling WA is a joint venture between Itochu and LINX CCG, with the site management and operations facilitated by the LINX division. Tasked with bulk handling of woodchips for storage and export, the team of nine facilitate the operational and maintenance services for the site.

Recently, the operators completed their bi-annual 'Working at Heights and Tower Rescue Training'. This essential

training addresses the risk factors of daily tasks that can involve being at height without supporting guard rails or infra structure, for example when changing an external roller on the ship loading conveyor.

By having the right training, equipment and competency verifications in place the team can reduce the risk of injury and help everyone get home safely every day.



WELLBEING
conversations.

because it matters



Have you joined in the conversation yet?

Last week on *RUOK?* Day we launched Wellbeing Conversations with a range of activities for you to choose from.

Hopefully, you have found at least one that resonates with you that you will find beneficial.

Be sure to register your spot for the next few events.

 **EAP Awareness Session (AUS employees)**

30 mins - 12:00 AEST | 10:00am AWST

Facilitated by Assure for AUS, this session covers what the EAP is, the range of services they provide and how to access the benefits.

Thursday
17 September



 **EAP Manager Support Program (MSP) Awareness Session (AUS people leaders)**

30 mins - 12:00 AEST | 10:00am AWST

Facilitated by Assure for AUS, this session provides support specifically relating to managers in their roles as a leader, such as the performance and wellbeing of their team members, work relationships or organisational change.

Friday
18 September



 **EAP Awareness Session (NZ employees)**

45 mins - 9:00am NZ

Facilitated by EAP Services for NZ, this session explains who EAP Services are, what they do and how to access help.

Thursday
17 September

 **Podcast by pro surfer Cooper Chapman – Good Humans (everyone)**

Cooper Chapman speaks to fellow surfers about the challenges they've faced out of the water, you'll get to know the real people behind the personas and pick up a few tips to build mental resilience along the way.

Whenever you can fit it in!



 **Physical movement (AUS/NZ employees)**

Take some time to stretch, breath and move - 3- 30 mins (you choose)

Keeping our bodies moving during the day is an important aspect of our overall wellbeing. Select from this library of physical activity videos to guide you through whatever suits you - yoga, breathing, meditation, plus more.

Whenever you can fit it in!






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