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Group teams combine for success

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The first of regular shipments for customer, FQM Ravensthorpe.

Group and operational teams combine to achieve great results in Australia's west

Demonstrating our *We Are One* Value, our Group support functions have joined forces with our LINX and C3 operational teams to promote our brand and generate valuable business opportunities in Bunbury, Albany and Esperance in WA's south.

Collective efforts included establishing operational licences to enable LINX to operate with the South West Port Authorities, brand promotional campaigns, and many commercial and business development meetings, which all ultimately lead to a proposal agreement being made with mining company First Quantum Minerals (FQM) at the end of last year.

The first of regular shipments commenced for the FQM Ravensthorpe Nickel Operation in February 2020, when we successfully kicked off operations thanks to our teams' efforts to design, develop and execute plans for recruitment, equipment and systems in time for the first ship's arrival.



The ongoing business this opportunity has provided for LINX and C3 includes stevedoring, logistics, port shuttle solutions, gate terminal operations and systems compliance.

We have now completed more vessel shipments in April and May, with it forecast to be a monthly shipment going forward. Congratulations to all involved in what has been three years of collective development and planning, that has resulted in another great example of what our Group can achieve by ‘going the extra mile’ and *Acting Like We Own It*. A special thanks to the Group commercial and IT teams who worked together with our LINX Logistics, Port Services and C3 operational teams, in particular:

- Adam Ladlow (LINX WA + NT)
- Neil David (WA Business Development)
- Michael Dragicevich (IT Business Systems)
- Darren Shelley, Robert Hard, Gavin De Vos (LINX Fremantle)
- Scott Lewis (LINX Darwin)
- David Larsen (LINX Bulk West Logistics).

Pedersen Group adapts to meet customer needs



Well done to Pedersen Group’s Kawerau team for their efforts to take on a new, additional service for our customer Oji during New Zealand’s COVID-19 lockdown period.

The team took on a new service to load approximately 23,000 logs for transport to our Kinleith site (*pictured*) to keep the paper mill supplied with

fibre for Oji, as forest operations ceased during lockdown but paper mill production was deemed essential.

The pandemic posed additional challenges, but the team didn’t let it faze them and excelled to plan and execute this new service, safely and efficiently.



 **POWERED BY PEOPLE**



Harvester having its first drink upon arrival in Tumut. C3 Harvest Operator Patrick Gaunt (left) with C3 Forwarder Operator Tom Henderson.

C3 Australia takes on new service in Tumut for NSW customer

Although the recent Australian bushfires seem like a lifetime ago, there remains much destruction left in their wake. Our customer, the Forestry Corporation of NSW (Forestry Corp), owns plantations in the Tumut area, where 34,000 hectares burned in January.

C3 Australia secured a 12 month contract with them to assist Forestry Corp salvage approximately 15,000 hectares of burnt pine. Our team joins more than 40 other harvest crews to assist during this salvage period.

The team is led by local Tumut recruit,

Harvest Operator, Pat Gaunt, and we're pleased to welcome Forwarder Operator, Tom Henderson, who joins the team from Pedersen Group's Australian operations. Together Pat and Tom are leading with enthusiasm and a professional approach to represent C3 well with this new work. We're using some of our machines from our Portland site in VIC and are processing 900 trees a shift.

Well done to our C3 Australia team in Tumut and your important work supporting our forestry customer.



BE BRAVE, BE BOLD



Hayley shares her story with WORK180 and Wayfinder

Hayley Elkington, C3 Australia's Green Triangle Regional Manager (*pictured*), was featured in the latest WORK180 and Wayfinder 'Women in Supply Chain and Logistics' campaign.

Hayley joins 23 impressive women who share their stories of breaking down

stereotypes and what working in supply chain and logistics means to them.

“Don’t sell your experience short when it comes to the value you can bring to a job or an organisation. Be confident and trust your experience.”

National Reconciliation Week

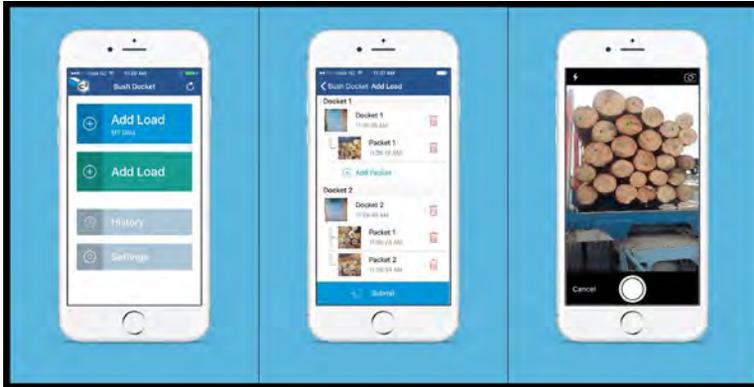


Reconciliation Week 2020 runs from May 27 to June 3 and this year celebrates the theme 'In this together', which encourages us all to consider our role in the reconciliation process.

We would like to acknowledge the traditional custodians of the lands on which LINX Cargo Care Group operates across Australia.

We pay our respects to past, present and emerging elders. We also extend that respect to the Indigenous people working in our organisation and our wider networks.

Reconciliation is a journey and we are all in this together.



Increased Bush Docket app uptake for C3

When New Zealand moved to Alert Level 3, the forestry industry started back up and C3 experienced an excellent uptake of its Bush Docket application usage across our forestry operations. The overall branch uptake went from around 60% to above 90%, with five of our branches now using the Bush Docket app 100%.

C3 developed the Bush Docket app in 2016 to create efficiencies in the supply chain. Prior to the development of this app, physical bush docket (log delivery docket) were used for all logs transported from the forest to track key details for inventory management and invoicing purposes.

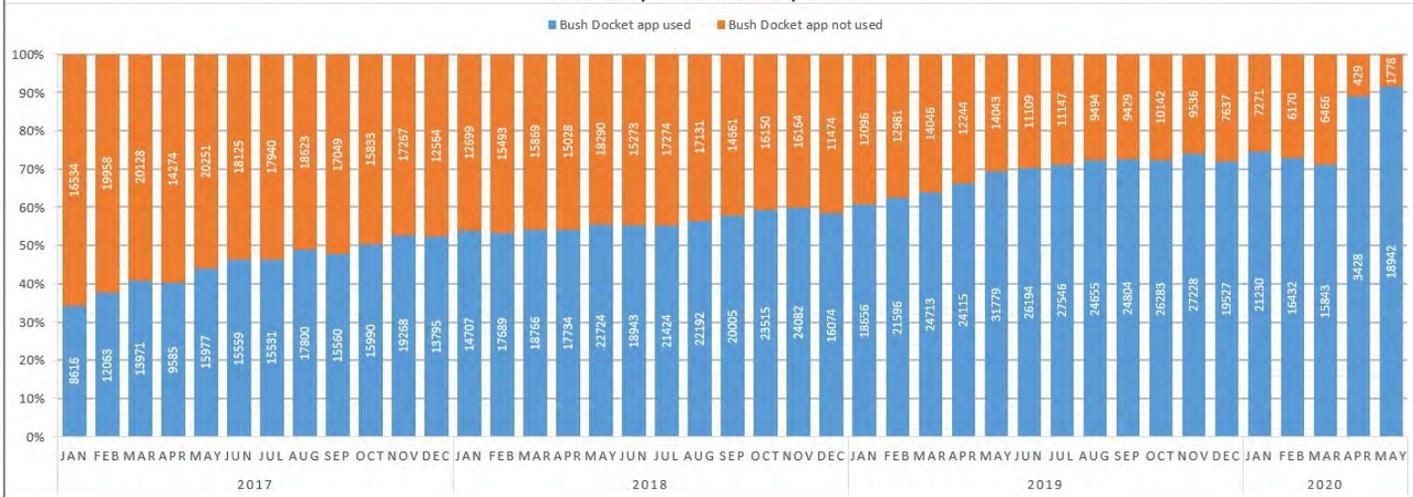
The Bush Docket app tracks details about the truck and driver, sending an image of the bush docket and logs to our C3 Forestry

Services Checkpoints in advance of arrival. The Checkpoint data entry teams then enter the docket information prior to the truck arriving. Additionally, piece counts, which have historically caused issues, are automatically counted by C3's image counting services and validated prior the trucks arriving so log tickets are ready to go.

The development of this innovative app ensured C3 was better positioned to provide our customers with solutions to the physical distancing requirements under COVID-19 Alert Level measures. C3 continues to work with other service providers in the industry to further enhance this paperless/contactless environment.

Written by: Deborah Watson, C3 NZ Executive Business Partner

Bush Docket Usage by Month January 2017 to May 2020





New Bottom Dumper Trailers for C3 Transport

The C3 Transport team will receive a new high cube bottom dumper trailer (*pictured*) in the next few weeks, the first of two units initiating a fleet replacement programme. These are being supplied by Transport Engineering Southland, a leading provider of bottom dumper trailers in New Zealand.

The new units will have an increased capacity of 35m³ compared to the 28m³ of the current units, which will provide increased efficiency and

payload. Additional features also include: side-to-side electric covers; a self-steering rear axle; and a reversing camera for increased safety. Once completed, the units will be painted in the distinctive C3 brand. The team is eagerly awaiting the first unit, which will provide enhanced productivity and efficient transportation of products for our customer Ballance Argi-Nutrients.

Written by: Deborah Watson, C3 NZ Executive Business Partner



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